



- *Customer Comments*

- Very impressed with Dr Janosi.
- Very good, nice people
- Cheerful, friendly, informative
- Very relaxed and excellent communication
- Excellent, Expedient, Informative
- Marianne was superb and thanks to Ramatou and Roma for great service
- I enjoyed my visit and Dr Marianne's wonderful kind manner
- Very friendly, services excellent and would also use it for personal needs
- The doctor and staff were professional and friendly
- Very friendly, quick and efficient. Thanks
- Very helpful doctor- took time to explain things
- First doctor to put me at ease! Thank you!
- Extremely friendly
- Reassured, stress free appointment
- The doctor was excellent! She put my mind at rest regarding the injections. The lady who gave me the injections was very good too! Thanks.
- Top class service! Even better than my own GP. Very welcoming!
- Brilliant service. Could not have wished for better
- Made me feel at ease. Thank you.
- Very helpful and reassuring.
- Very friendly nurse and good travel pack.



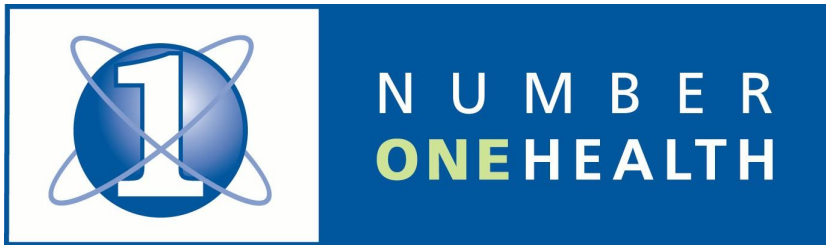
- Everything was fine. I came here at the request of my company but would not use a private clinic for personal health issues.
- Number One Health is a professional environment and the members of staff make you feel at home. Keep it up.
- Very good communication, very caring.
- Charlie Easmon was excellent and put me at ease with my real fear of injections.
- Excellent service and lovely receptionist.
- Excellent service.
- Very good service.
- Very good.
- Very hospitable. Wish you success for the future Dr Easmon.
- Excellent service. Very friendly staff.
- Fantastic.
- Thank you so much for a great service and a fantastic receptionist.
- The Dr and receptionist made what could have been a nerve racking experience very acceptable.
- Professional and prompt. Thank you.
- So easy and well explained.
- Very friendly Dr.
- The nurse was excellent and answered all my questions.
- Very nice and friendly doctor and staff.
- Excellent.
- Very good.



- Dr Easmon was very nice and understanding. Good service.
- Great service.
- At my 2<sup>nd</sup> visit both doctors were excellent, made me feel comfortable.
- Quick, prompt service, polite and courteous.
- Thank you very much.
- Very good.
- Great service. Lovely people.
- Thorough examination and good guidance advice.
- Very friendly service. Put me at ease.
- Very professional. Thank you very much.
- Very good.
- I have a fear of needles and Dr Janosi was very reassuring.
- Very friendly and accommodating great manner.
- The examination was the most thorough and relaxed discussion about my health I have ever had. Thank you very much.
- Very good throughout.
- Good job.
- The receptionist was excellent and the whole procedure was explained very well. My only complaint would be that the examination room was very cold, not much fun when you are half naked!
- Very friendly and helpful staff made the process much more pleasant than expected.
- Excellent service and very clear explanations.



- Friendly, efficient, fantastic service.
- A very smooth and professional service. I would definitely recommend it to my friends.
- Excellent service. Would recommend them to everyone very friendly.
- Clean premises, friendly and helpful staff. Good information.
- Everything went very smoothly.
- No complaints at all. Very efficient service with all facilities on one site.
- Friendly, efficient, straightforward.
- Excellent medical. Good manners.
- Lovely environment, friendly staff all made the experience a very pleasant one. It was nice to trust that you were getting great advice and not being sold things you don't want or need. Thank you.
- Having had complications with blood pressure examination and referrals to the GP, we had to communicate on a daily basis for a month via phone, email and fax. All staff was brilliantly helpful. Thank you.
- Excellent service. Everyone was kind.
- Prompt efficient service. Very pleased.
- Absolutely seamless. Appointment conducted impeccably. Would definitely recommend to friends.
- Many thanks. Top work.
- Excellent and sensitive service.
- Very happy. Made me feel very comfortable.
- Very good. Everyone is fantastic.
- Excellent service. Receptionist and Doctor were kind.
- Excellent service. The best that I have ever received on this matter. Very reassuring. Thank you.



- Anne was exceptional.
- Almost didn't come here as phone is constantly busy. But I'm glad I did. Ramatou's warm welcome made my day.
- Extremely friendly, warm and helpful. I would certainly recommend it.
- Waited 30 minutes beyond appointment time, otherwise excellent, expedient service.
- Very efficient and friendly.
- Satisfied customer.
- Very very good. Very professional. Would definitely recommend it.
- Very polite and professional service.
- Very welcoming and professional.
- Very good service.
- Very efficient, polite and friendly.
- Felt very welcoming and quick.
- Friendly and efficient.
- I couldn't get in touch with you before coming. No answer to phone. I left message but no one returned my call.
- Slight delay but better than NHS.
- Very good.
- Really friendly receptionist.
- Very helpful service and cooperative.
- Very comfortable environment. Even got my phone charged up. Lovely welcoming people.
- Service and treatment were excellent. Friendly and reassuring. Thanks.



- Very professional. Excellent manners.
- Good service, quick and friendly staff.
- Staff was extremely helpful, accommodating and friendly. I would definitely recommend Number One Health.
- Very efficient and friendly.
- Very friendly, good explanations.
- Was anxious about coming. But the doctor I saw was excellent. Wonderful service. Thanks.
- Excellent, professional and helpful.
- Very friendly, helpful and efficient.
- Was seen straight away. Very polite!
- The service was excellent from start to finish.
- Thank you. Great service.
- Had to wait but great people.
- I felt completely at ease during the examination. Superb staff.
- PAST MEDICAL TEAM
- Dr Nguyení . was excellent, very thorough, compassionate, understanding, personable, kind, and gentle. I loved her. I am very pleased with my exam today.
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- Easily the most professional service I have ever experienced in London. Special thanks to Dr Nguyen.
- Dr Duc was excellent. He explained everything clearly and answered questions.
- Nurse Suvi made me feel very at ease. She was great.



- **BUT ALWAYS A CRITIC OR TWO:**
- It was boring except from that ball thing. ( 8yrs old)